



Infinity⁺ Plus

Frequently Asked Questions

How Does It Work?

The Infinity Card is a reloadable prepaid eftpos card that allows you to transfer your reward points to a dollar value to spend at over 60,000 retailers Australia wide*.

How Do I Get An Infinity Card?

You must sign up for an Infinity Card, they are not automatically issued to members. As the Infinity Card is a prepaid eftpos card and NOT a credit card, all current club members will successfully attain a Infinity Card upon application. You will not be asked for any financial details, only your membership number, name, address and signature are required.

You can sign up at the Club when the program is launched in and you will receive your Infinity Card at the time you sign up.

How Much Does 1 Reward Point Equal Onto My Infinity Plus Card?

1 points = 1 cent
10 points = \$1
100 points = \$10
1000 points = \$100

How Much Can I Have On My Infinity Plus Card At Any One Time?

Up to \$5,000 AUD balance at any one time, any amount that is attempted to be loaded or transferred to the card that takes the balance over this \$5,000 limit will be rejected in full. Fees and charges may apply –refer to the PDS.

Is There A Minimum Amount That I Can Transfer Onto My Infinity Plus Card?

Yes, the minimum is \$10, which is 100 points.



Infinity⁺ Plus

Frequently Asked Questions

What Are The Fees?

Infinity Rewards is a member's only program, and as a member of the Club it is free to join.

There is a \$0.65 transaction fee. Therefore if you have \$20.00 on your Infinity Card you are only able to spend \$19.35 otherwise the transaction will be declined. There is also a \$0.25 fee for any declined transactions, a \$0.25 PIN (Personal Identification Number) fee if you forget your PIN and wish to change it, or a \$0.67 fee if you ever want to transfer your own funds from your own bank account onto the card. There is also a fee of \$10.00 for a lost, stolen or damaged card.

Can I Get Cash Out Of An ATM?

No.

Is It Safe?

Yes it is. The money on your Infinity Card is PIN protected. Cards hold a 5 year expiry date so all you need to do is visit the Club before the 5 year expiry date and the Club will transfer your funds onto a new card for another 5 years.

How Do I Check My Infinity Card Balance And Transaction History?

You can check your balance at the Infinity kiosk or online at www.moorebanksports.com.au. You can also visit reception for your balance and transaction history. For full terms and conditions please read the PDS available at www.moorebanksports.com.au.

Terms and conditions and fees apply to the use of your card. Minimum and maximum transfer amounts may apply. Refer to the PDS. Gobsmacked Loyalty Pty Ltd ABN 60 098 218 216 (AFSL 444609) is the issuer of the card. The PDS is available on the above link. You should consider the PDS in deciding whether or not to acquire or keep the card. Moorebank Sports Club Limited is responsible for the Infinity Plus Rewards program and promotions and the conversion of reward points to monetary value. Refer to the Moorebank Sports Club Limited reward promotions and program terms and conditions.